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Avoiding Nuclear Verdicts

Presented by Cogent Legal: Audrey Murray, Director of Public Relations/Litigation Consultant Dustin W. Cameron, Attorney/Consultant

Agenda

- 1 Verdict Trends
- 2 Recent Case Studies
- 3 How to Avoid Nuclear Verdicts
- 4 Witnesses

- 5 Mock Trials & Focus Groups
- 6 Trial Preparation
- 7 Plaintiff Strategies
- 8 Jury Selection & Voir Dire

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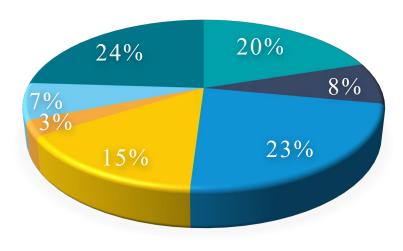
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Verdict Trends

1

LARGE VERDICTS

By Case Type (2010 – 2019)



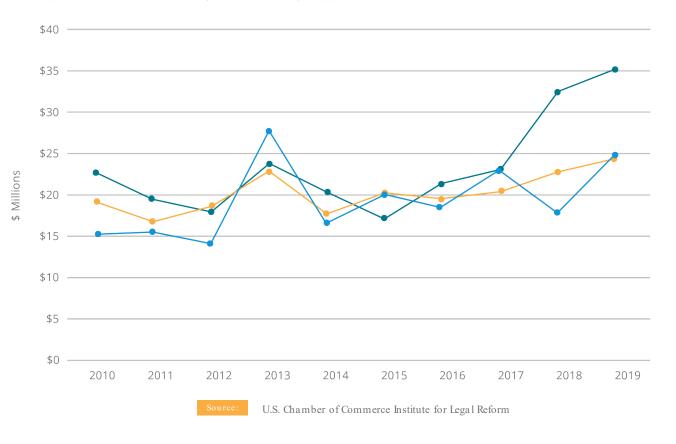
U.S. Chamber of Commerce Institute for Legal

Reform

- Medical Liability
- Other Negligence
- Auto Accident
- Premises Liability
- Miscellaneous
- Intentional Tort
- Product Liability

LARGE VERDICTS

Median Trend Line (2010 – 2019)



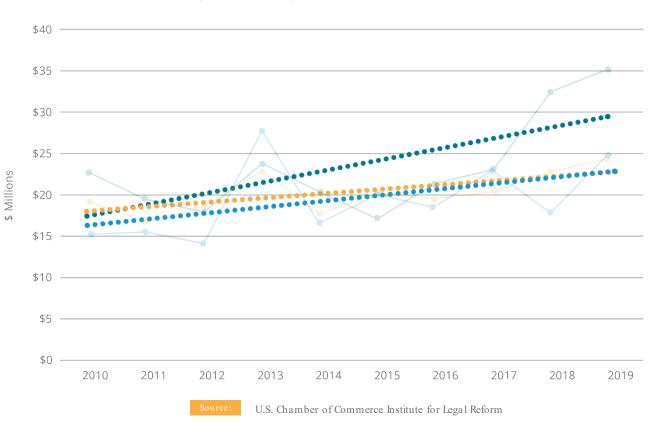
Auto Accident

Product Liability

All Verdicts

LARGE VERDICTS

Median Trend Line (2010 – 2019)



Auto Accident

Product Liability

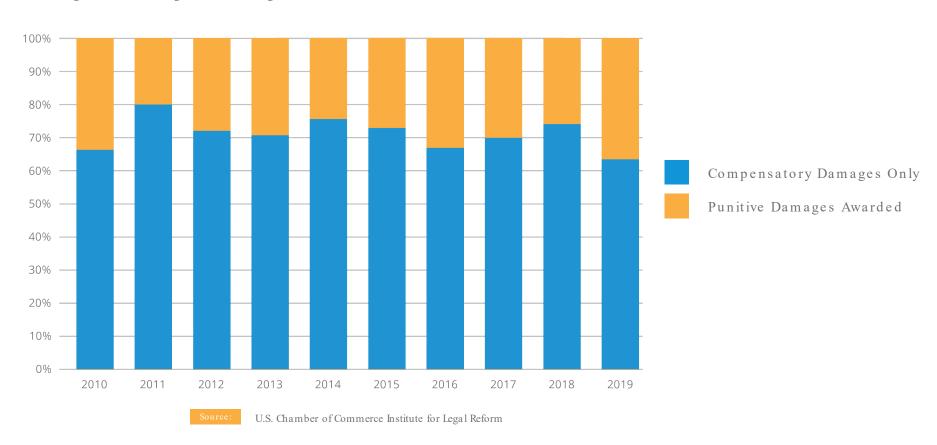
All Verdicts

Verdict Trends

1

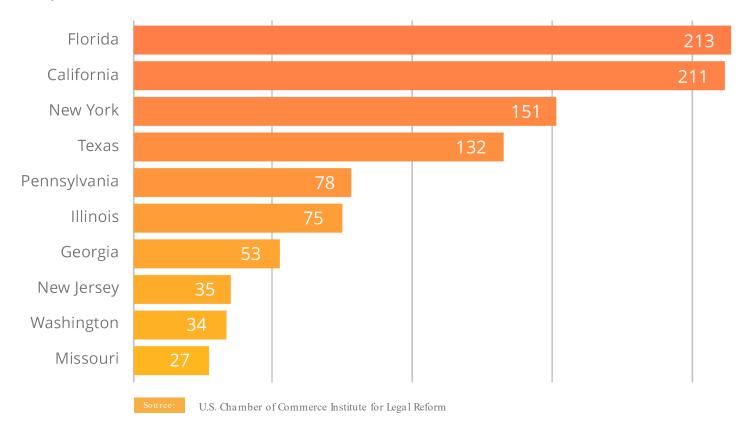
LARGE VERDICTS

% of Large Verdicts Including a Punitive Damages Award



LARGE VERDICTS

Top 10 States by Cumulative Nuclear Verdicts



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Jury Awards \$135 Million to 2 Men Molested by Teacher in the 1990s

A California jury found that the Moreno Valley Unified School District had endangered children when it hired a child predator with a history of molestation complaints.

(f) Shareholders (A)





Vista Heights Middle School in Moreno Valley, Calif. Gwgle Maps

By Edwards Medice.

Two men who were sexually abused by a teacher when they were boys in the 1990s won a \$135 million judgment against a Southern California school district and their abuser on Tuesday after a jury determined that school officials had failed to protect them from a predator.

The jury in Riverside County Superior Court found that the Moreno Valley Unified School District had endangered children when it hired Thomas Lee West, a child predator with a history of molestation complaints, and retained him as an employee for two decades, lawyers for the plaintiffs said.

The plaintiffs, Brady Blair and Justin McGregor, were both

Recent Case Studies

KEY FACTORS



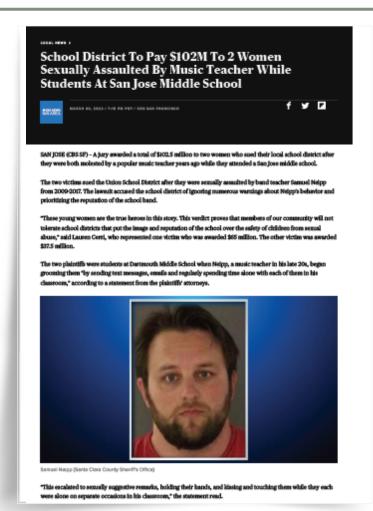
General anger by jury



Sexual harassment of minors



Ignoring history of sexual misconduct



Recent Case Studies

KEY FACTORS



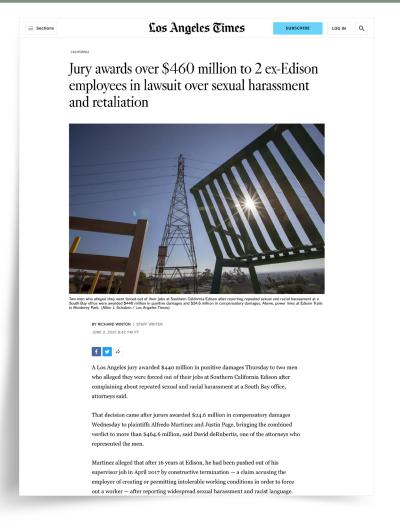
General anger by jury



Sexual harassment/grooming



Ignoring complaints/reputation over safety



Recent Case Studies

KEY FACTORS



General anger by jury



Sexual / Racial harassment



Ignoring complaints / Retaliation

The New York Times

See more headlines from our Daily Business Briefing

Jury orders Tesla to pay \$137 million to a former worker over racist treatment.

A jury agreed with Owen Diaz that Tesla had created a hostile environment at its factory in Fremont, Calif.





Owen Diaz, right, with his son, Demetric, at their home in Vallejo, Calif. Ryan Christopher Jones for The New York Times



By Niraj Chokshi

Published Oct. 4, 2021 Updated Oct. 13, 2021

A federal jury in San Francisco has ordered <u>Tesla</u> to pay nearly \$137 million to a Black elevator operator who accused the carmaker of ignoring racial abuse he faced while working at the automaker's factory.

The plaintiff, Owen Diaz, said he worked at the factory in Fremont, Calif., for about a year in 2015 and 2016. There, he said, a supervisor and other colleagues repeatedly referred to him using

Recent Case Studies

KEY FACTORS



Abuse of power by supervisors



Unaddressed company culture issues



Downplaying racism concerns

TESLA

Menu

Regarding Today's Jury Verdict

ctober 4, 202

*Sharing this recent note to employees from Valerie Capers Workman, VP People:

Hi Toon

Earlier today, a jury in San Francisco decided that in late 2015 and early 2016 Test one contract employee (Owen Diaz) was not racially harassed while he worked at factory. I heard the testimony of every witness. I was at the defense table for Test trial because I wanted to hear firsthand what Mr. Diaz said happened to him. It's in the facts of this case. Here is what the jury heard:

- Mr. Diaz never worked for Tesla. He was a contract employee who worked for
- Mr. Diaz worked as an elevator operator at the Fremont factory for nine mont 2016.
- In addition to Mr. Diaz, three other witnesses (all non-Tesla contract employer regularly heard racial slurs (including the n-word) on the Fremont factory floc the use of the n-word was not appropriate in the workplace, they also agreed thought the language was used in a "friendly" manner and usually by Africanalso told the jury about racist graffiti in the bathrooms, which was removed by
- There was no witness testimony or other evidence that anyone ever heard the Diaz.
- Mr. Diaz made written complaints to his non-Tesla supervisors. Those were we
 months he worked at our factory. But he didn't make any complaints about th
 not hired full-time by Tesla and after he hired an attorney.
- The three times that Mr. Diaz did complain about harassment, Tesla stepped in
 and timely action was taken by the staffing agencies: two contractors were fired and one was suspended
 (who had drawn a racially offensive cartoon). Mr. Diaz himself testified that he was "very satisfied" with
 the results of one of the investigations, and he agreed that there was follow-up on each of his complaints.
- Even though Mr. Diaz now complains about racial harassment at Fremont, at the time he said he was being harassed, he recommended to his son and daughter – while they were all living together in the same home – that they work at Tesla with him.

While we strongly believe that these facts don't justify the verdict reached by the jury in San Francisco, we do recognize that in 2015 and 2016 we were not perfect. We're still not perfect. But we have come a long way from 5 years ago. We continue to grow and improve in how we address employee concerns. Occasionally, we'll get it wrong, and when that happens we should be held accountable.

The Tesla of 2015 and 2016 (when Mr. Diaz worked in the Fremont factory) is not the same as the Tesla of today. Since then, Tesla has added an Employee Relations team, dedicated to investigating employee complaints. Tesla has added a Diversity, Equity & Inclusion team dedicated to ensuring that employees have the equal opportunity to excel at Tesla. And Tesla now has a comprehensive Employee Handbook (replacing the Anti-Handbook Handbook) where all of our HR policies, employee protections, and ways to report issues are published in one easy-to-find online document.

- Mr. Diaz never worked for Tesla. He was a contract employee who worked for Citistaff.
- Mr. Diaz worked as an elevator operator at the Fremont factory for nine months, from June 2015 to March 2016.
- In addition to Mr. Diaz, three other witnesses (all non-Tesla contract employees) testified at trial that they regularly heard racial slurs (including the n-word) on the Fremont factory floor. While they all agreed that the use of the n-word was not appropriate in the workplace, they also agreed that most of the time they thought the language was used in a "friendly" manner and usually by African-American colleagues. They also told the jury about racist graffiti in the bathrooms, which was removed by our janitorial staff;

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NUCLEAR VERDICTS



Averdict of \$10 million or more



Increasing in amount and frequency



Jurors'anger is typically a key factor

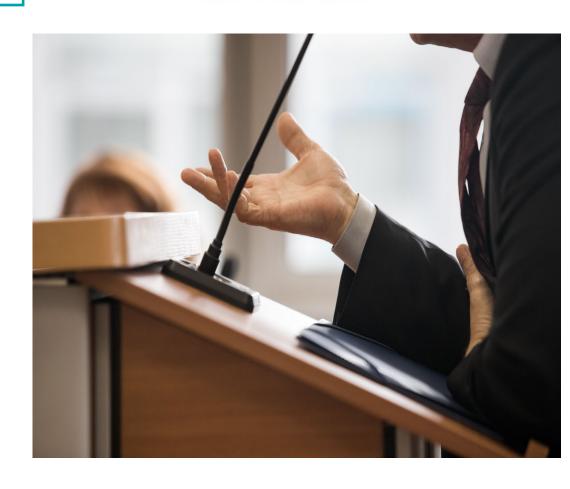
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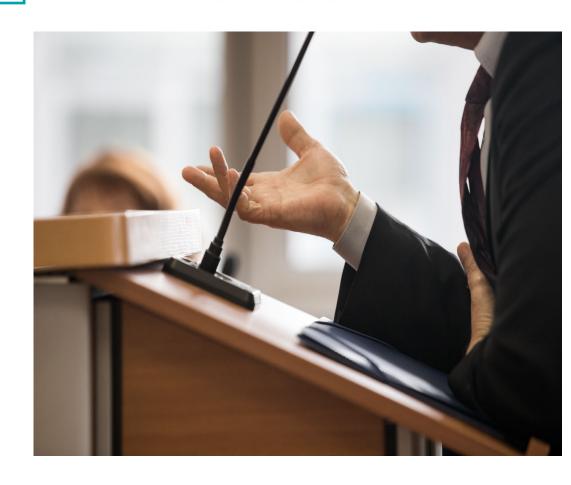
KEY FACTOR: Witnesses

Witnesses are what set trials apart from each other.

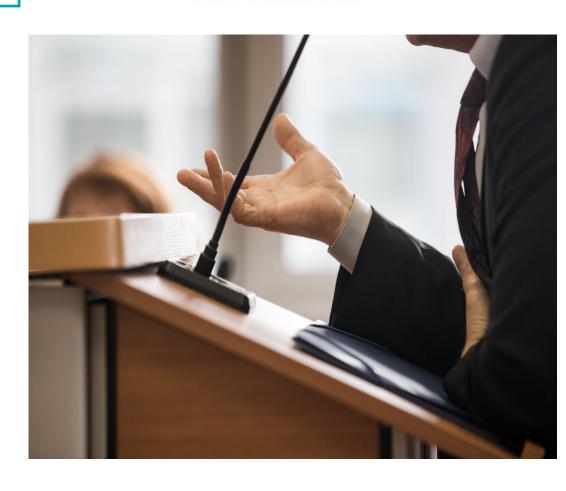


KEY FACTOR: Witnesses

Witnesses are one of the major reasons that past verdict data is difficult to rely on.



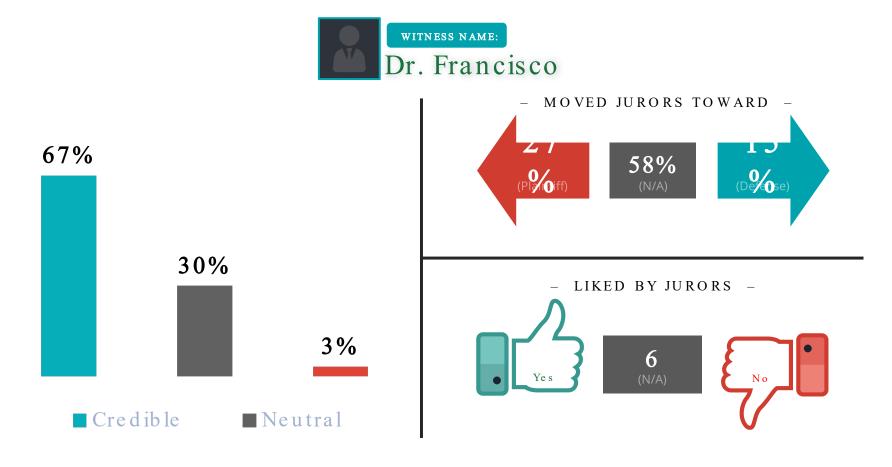
Two witnesses testifying on very similar facts often lead to completely different results.



KEY FACTOR: Witnesses



KEY FACTOR: Witnesses





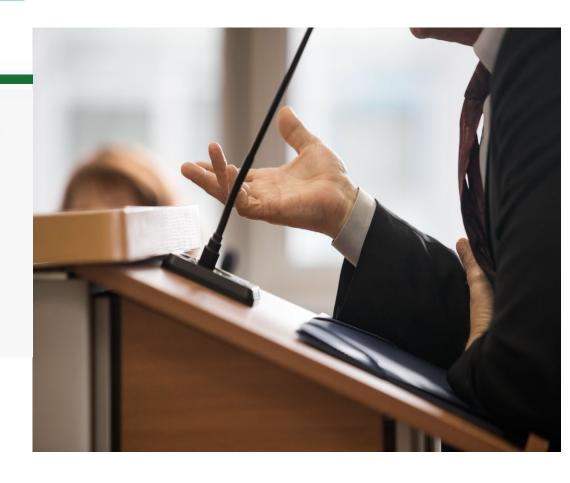


KEY FACTOR: Witnesses



TAKE ACTION

Depositions should always be video recorded for every witness. Regardless of who is paying the videographer, make sure all witnesses are recorded.



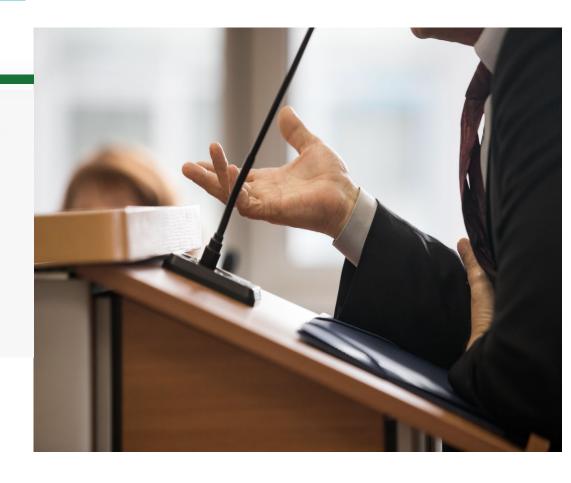


KEY FACTOR: Witnesses



TAKE ACTION

Consider witness coaching and preparation. Apoor witness must see their issues on video to change. Sometimes this takes time and effort, but improvements can usually be made.



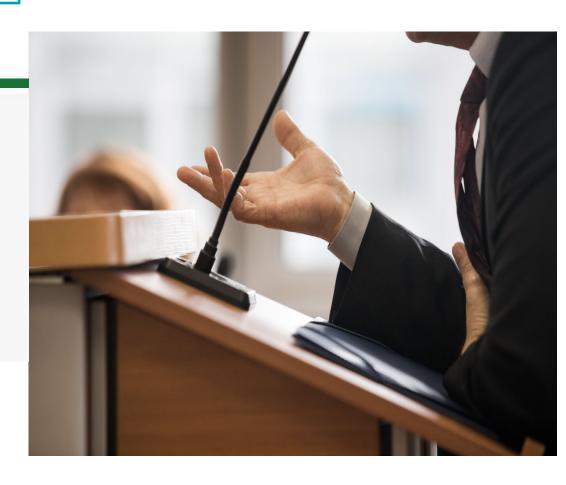


KEY FACTOR: Witnesses



TAKE ACTION

Where possible, use actual video depositions during your mock trials. Direct feedback from jurors can often help stubborn witnesses see the light.







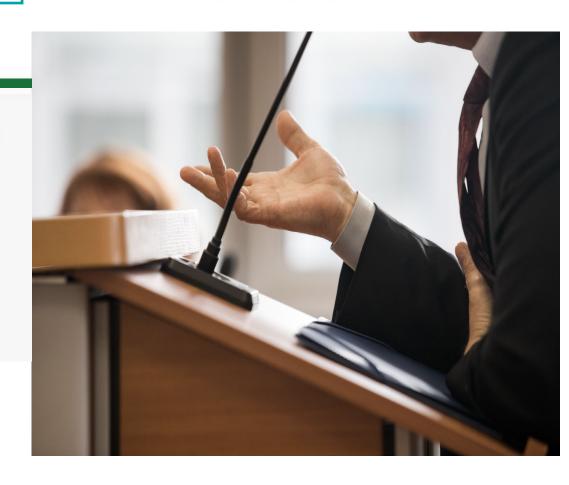
KEY FACTOR: Witnesses



TAKE ACTION

Don't rely on your own interpretation

of your witnesses. You will get to know them throughout the litigation process and often see them in a better light than others.





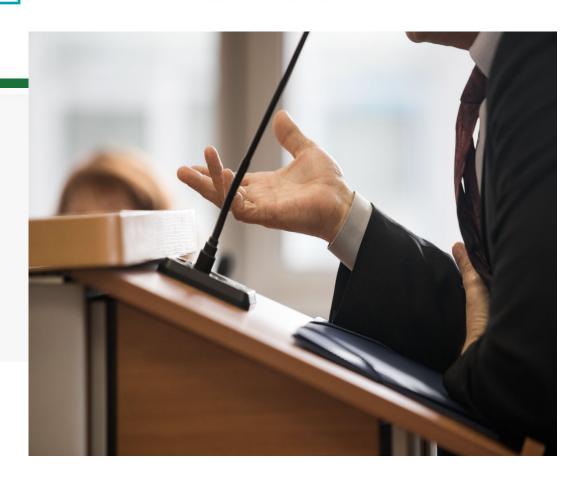


KEY FACTOR: Witnesses



TAKE ACTION

Arm expert witnesses with additional graphics. Don't assume that what they use is the best. Certain companies will work with experts to enhance their graphics to better convince jurors.



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KEY FACTOR: Mock Trials

Trial involves so many choices. You need to ensure you make the right ones.





Don't rely on past verdict data. Every case, jury, venue, attorney, and witness is so different – making that data extremely deceiving.





You get out what you put in. The reliability of data gained from a mock trial is closely related to the amount of effort that goes into crafting the mock trial.





Easy is not the goal. This is major prep work for the big game







It is also a great opportunity to train and give intensive, real-world experience for your associates or partners with no trial experience.





The adversarial component is important. Ensure that your Plaintiff's presentation is as strong as possible to maximize reliability.





It's important to get out of the line of thinking that mock trials are primarily about predicting the result of the actual trial.





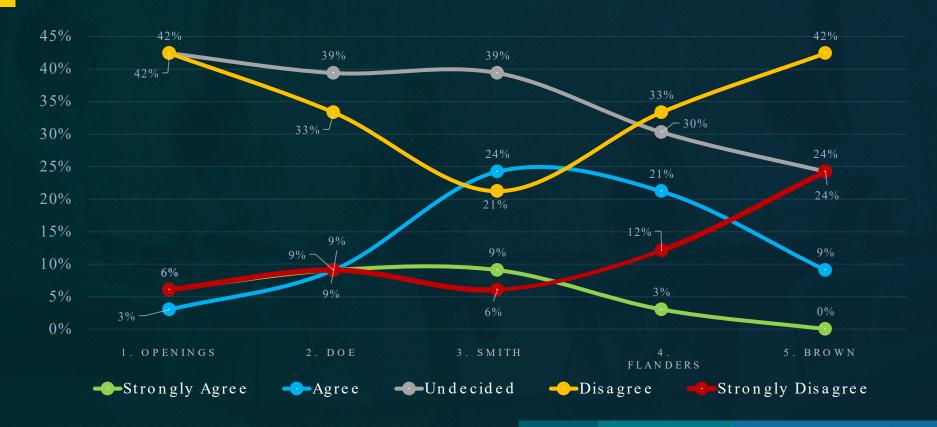
Prediction is certainly a facet, but we consider preparation, testing, and discovery to be the true goals of a mock trial.





Mock Trials

• POLL: "Reasonable paramedics placed in the same situation would have handled it better."





TAKE ACTION

Watch out for themes/actions that are offensive to jurors. Don't disregard likability/sympathy factors or dangerous traits such as creepy, uncaring, etc.





TAKE ACTION

Often, experts will cancel'each other out.

However, if we have an outstanding expert, we want to know this so that we can base our entire case around their testimony.





TAKE ACTION

Deliberations provide insight on the most persuasive arguments used by defense jurors. You'll also discover which Plaintiff arguments are the most effective, so you can develop strong counternarratives.





TAKE ACTION

If you're dealing with a bad case, make sure you are very detailed in your own damages calculations and have strong experts to give jurors a reasonable frame of reference.





TAKE ACTION

Attorney likability matters in mock trials and the real trial. Jurors see everything – from the moment you walk in, to the moment you leave. How do you treat your staff in front of the jury? Do you seem anxious or stressed?



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Trial Preparation

WELCOME TO THE SUPER BOWL





KEY FACTOR: Trial Preparation

Avoid last minute preparation. Firms may be busy and understaffed, but preparing an opening the night before trial doesn't make sense, given how much is at risk.







KEY FACTOR: Trial Preparation

Juries are diverse all over California. It helps to have a diverse trial team. When we talk about diversity, we're talking about age, race, and gender.







KEY FACTOR: Trial Preparation

Make sure you hammer home your best facts with visuals and repetition, so the jury remembers the important details.









KEY FACTOR: Trial Preparation

Visual timelines are essential to almost every case. Integrate these into your opening statement and reference them throughout your case.





9:30

10:00

10:30

8:30

9:00

John Doe 8:45 PM John starts seizing

9:30

10:00

10:30

8:30

9:00

TIMELINE OF EVENTS

8:30



9:30

10:00 10:30

TIMELINE OF EVENTS

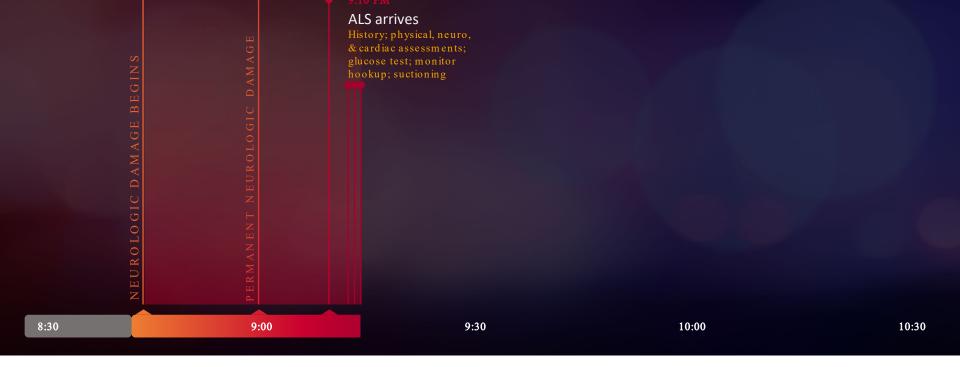


8:45 PM

John starts seizing

BLS arrives

TIMELINE OF EVENTS



8:45 PM

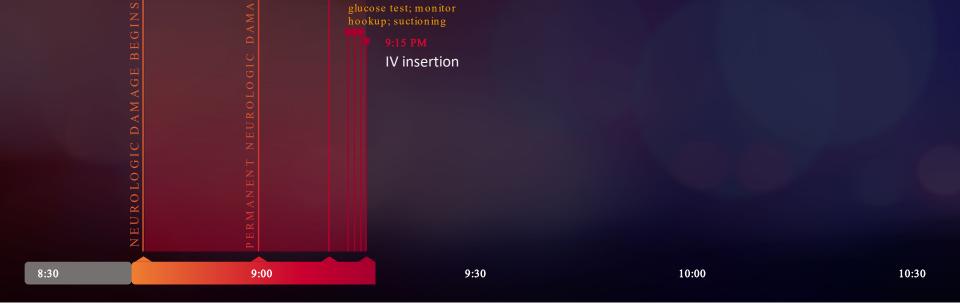
John starts seizing

BLS arrives

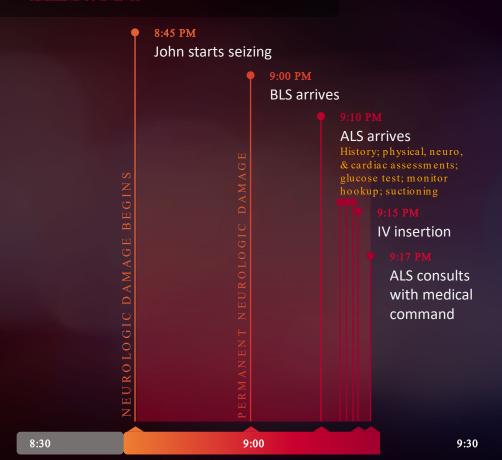
ALS arrives

History; physical, neuro, & cardiac assessments;

TIMELINE OF EVENT



TIMELINE OF EVENTS



10:00 10:30

Once Medical Command is contacted, standing orders cease

8.41 – 8.2 APPLICABILITY AND RESTRICTIONS

(d) These standing orders shall not be interpreted as a requirement to administer ALS treatment prior to contact with the medical command physician. ALS crewmembers may elect to contact the medical command physician at any time during the provision of therapy. Unless otherwise provided in these rules, standing orders cease to be operative once contact is made with the medical command physician.

TIMELINE OF EVENTS

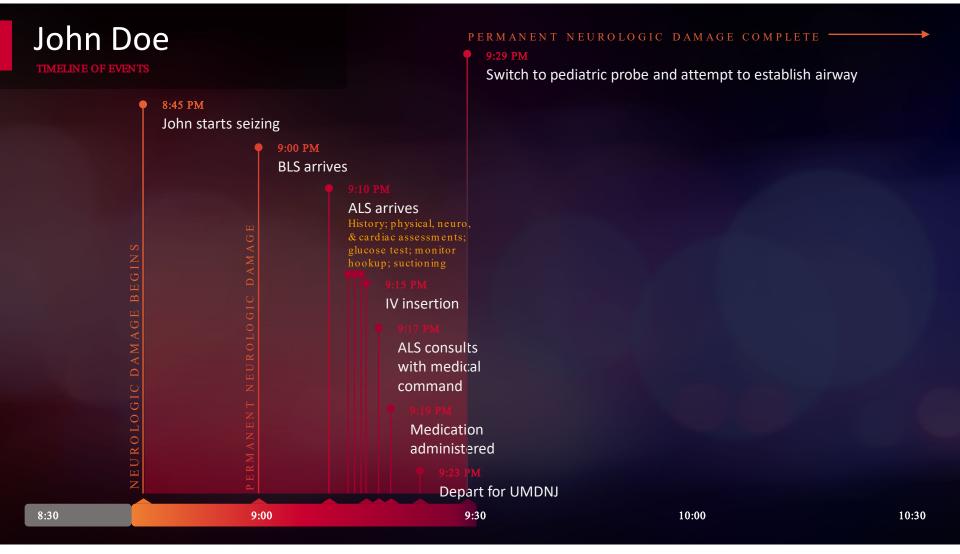
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21:24		176 / 134	246			12	Since Tachycardia			
		wate. Cuff				Shallow	(3000)			
	decreased	. Oral Phar	rngeal	Airvay f flate	perform	ed by oral and measl	ttric probe. Pt's res . Able te open sirways. Pt suctions conse: Unchanged.			
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Hedical Consult	Attemptal	with Dr for	airva		reention.	Orders roc'd	or RSI due to unprot		Inched a	
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21:29 158

Airway Unable to obtain Sp02 with large probe- switched to pediatric probe. Pt's respiratory drive had decreased. Oral Pharyngeal Airway performed by Able to open airway enough to insert oral airway. Large amount of fluid in the oral and nasal airways. Pt suctioned. Ventilations via BVM begun Authorization: (OVH), MD 327. Pt. Response: Unchanged.

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8/20/2012







KEY FACTOR: Trial Preparation

Don't fall for this excuse: Jurors aren't going to like me if I use technology or visuals, because they'll think we have a lot of money.'







KEY FACTOR: Trial Preparation

These days high-quality trial graphics are expected. They will be far more upset if things aren't explained to them visually or if you expect them to grasp everything via an oral-only presentation.







KEY FACTOR: Trial Preparation

Everything matters.

Dress well, get a haircut, consider outfit colors. Assume it all matters



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Reptile Theory: Strategy to encourage juror decisions based on fear and danger.





Non-economic & Punitive damages: Both are so variable and so easy for Plaintiff's attorneys to put out a big number that needs no justification.





Anchoring:

Marketing/pricing strategy used to create a psychological baseline in jurors' minds.





Two growing trends:

- Billboards and advertisements with large verdict amounts
- Third-party litigation funding



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Organization and composure are essential. You don't need a magician or psychic.







KEY FACTOR: Jury Selection & Voir Dire

Evaluate every fact you can gather on every juror. Ignore the urge to decide on jurors based only on their profession.





KEY FACTOR: Jury Selection & Voir Dire

Jury consultants:

Use someone you trust. Avoid flying someone in that has never seen the case and having them 'pick' the jury.





KEY FACTOR: Jury Selection & Voir Dire

Jury consultants:

Your consultant is going to leave after selection. Don't rely too much on their preferences; you have to ultimately try the case.





Judges are often in a rush. It's essential to not allow this process to be rushed, where we can prevent it.





Don't be a fraid to use questionnaires, even if it means Plaintiff's counsel gets more information.







Trending Plaintiff strategy: using as few peremptories as possible.

Don't get caught up in this. Use your strikes, know who is coming.





Remember that the jury is bored and looking for cues. Jurors see everything.





Make friends with the bailiff and court staff. The jurors can tell who they like and who they don't.





Beware of "woke" themes in your case, which can turn off conservatives, who are usually reliable Defense jurors.



AVOIDING NUCLEAR VERDICTS



KEY FACTOR: Jury Selection & Voir Dire

Trump supporting conservatives often do not see the case the same way as a traditional Republican or Conservative juror. They can often be unpredictable, outspoken, and a dangerous juror to keep on the panel.





Gen Z jurors can be unpredictable as well. They are generally aware and focused on injustice, can have limited understanding of money, many are distrustful of large entities, and can have unreasonable expectations of safety.





AVOIDING NUCLEAR VERDICTS



NEW INITIATIVE:

Evaluating the Potential for a Nuclear Verdict

In an effort to determine which cases present the greatest risk to our clients, we examine key factors during our Mock Trial debrief presentations.





AVOIDING NUCLEAR VERDICTS



NEW INITIATIVE:

Nuclear Verdict Factors: Mock Trial Results

BETA v1.0



Witness Performance



Prediction Accuracy



Anger & Punishment Factor



NUCLEAR VERDICT POTENTIAL:



85%

Questions?

